

Part-Time Game Day Box Office Internship

Overview:

The Sioux Falls Canaries are offering a full-time internship for motivated students eager to gain hands-on experience in independent baseball. This unique opportunity allows you to work behind the scenes with a professional sports organization with the American Association of Professional Baseball, an MLB partner league. Throughout this seasonal, full-time position you'll support our mission to provide a first-class experience and deliver exceptional guest service.

Position Summary:

This internship will mainly support the sales and ticketing department throughout the season but will also be asked to support other departments as needed. This position will include duties related to game day, non-game day, and non-Canaries events as well. The ideal candidate is a strong energetic communicator with the ability to work in a team environment, have an eagerness to learn, and possess the flexibility to adapt to what each day brings with a positive attitude. This is a part-time, paid position that will be required to work all Canaries home games from May 18th to September 26th and reports to the Director of Sales and Ticketing.

Key Responsibilities:

- Runs Will Call or ticket booth before/during game
- Assists with set up and take down of ticket booth and Will Call before and after each home game
- Becomes well versed with the ticketing system, ticket prices, ballpark, and inventory to answer any questions fans have
- Other duties as assigned

Qualifications:

- High School Diploma or equivalent (preferred)
- Enthusiastic, positive attitude with a strong desire to succeed
- Detail-oriented, self-motivated, and highly organized
- Availability for all Canaries home games including extended hours on weeknights and weekends
- Ability to thrive in a team environment
- Strong multitasking and problem-solving skills
- Able to work well under pressure
- Comfortable interacting with larger crowds
- Effective verbal communication

Application Process: To apply, please send your resume and a brief cover letter detailing your interest in the internship and the unique qualities you bring to the Sioux Falls Canaries to **duell@sfcarnaries.com**. Priority preference will be given to applicants who apply before January 23, 2026. Applications will be accepted until the position is filled. All applicants will receive confirmation of their submission.